

# HELUKABEL Online Shop

Documentation

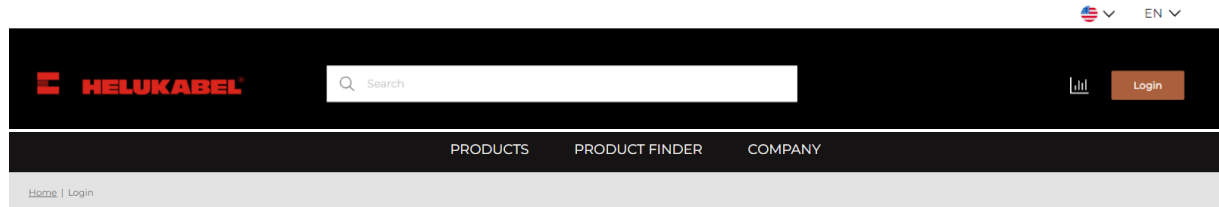
Version 1.0

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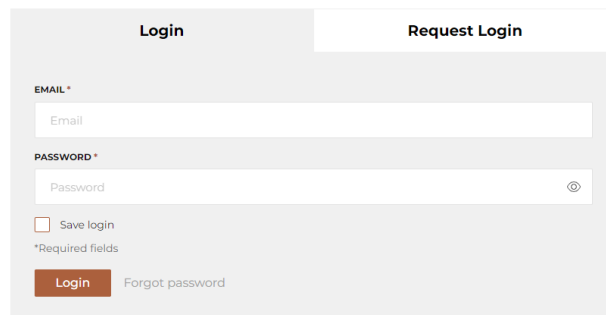
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## 1. Login and Creating an Account

To create an account for the Online Shop, click on the "Login" button in the header.



### Login

A screenshot of the login form. It has two tabs: "Login" (selected) and "Request Login". Under the "Login" tab, there are two input fields: "EMAIL \*" and "PASSWORD \*". Below the password field is a checkbox for "Save login" and a link for "Forgot password". A "Login" button is at the bottom left. A note says "\*Required fields".

If you have already created an account, you can log in with your email address and password.

If you do not have login details, please register for the HELUKABEL Online Shop by clicking on the tab "Request Login".

### *Info:*

Multiple users from a single company may register. Please submit a separate registration form for each user.

Please be aware that it may take several business hours to process new registrations.

### Did you forget your password?

#### Change Password

A screenshot of the "Change Password" form. It has a single input field labeled "EMAIL ADDRESS \*". Below the field is a note: "\*Required fields". At the bottom are two buttons: "Cancel" and "OK".

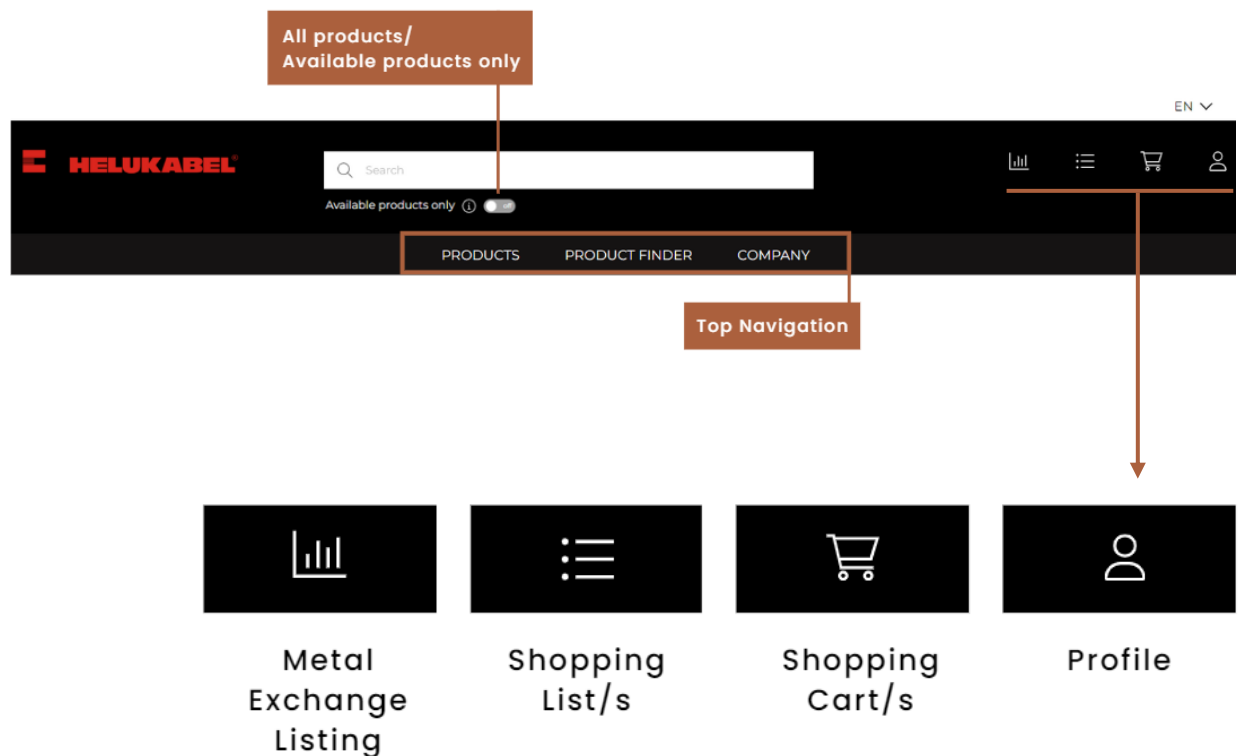
Request a new password by clicking "Forgot password". Enter your account email address and click "OK". A link to change your password will be sent to you by email.

## 2. The Header Area in Detail

This is how the header appears when logged out:









This is how the header appears when logged in:



### 3. Customer Account









Access all of your important account data by clicking on the "Profile" symbol in the header. The following menu options are listed in the "Customer Account" area:

-  • Order History
-  • Profile
-  • Users
-  • Addresses
-  • Shopping Lists
-  • Shopping Carts

The "Customer Account" area:

[Home](#) | [Customer Account](#)

-  Order History
-  Profile
-  Users
-  Addresses
-  Shopping Lists
-  Shopping Carts

#### Order History Search & Filters

Order Ref. <span style="font-size: 0.8em;">↕</span>	Date <span style="font-size: 0.8em;">↕</span>	User <span style="font-size: 0.8em;">↕</span>	Email <span style="font-size: 0.8em;">↕</span>	Total	Actions
Order 1564782	11/13/2024, 03:28:56	Rajul Prasad Kumar	Rajul.Prasad.Kumar@helukabel.com	\$ 12,930.11	<span style="font-size: 0.8em;">↕</span>
123	11/13/2024, 03:25:45	Rajul Prasad Kumar	Rajul.Prasad.Kumar@helukabel.com	\$ 48.80	<span style="font-size: 0.8em;">↕</span>

## Order History

Under **Orders**, you will see an overview of all orders that you have placed in the HELUKABEL Online Shop. You can search and filter your orders by clicking "Search and Filter".

Order History 🔍 Search & Filters

Order Ref. ⌵	Date ⌵	User ⌵	Email ⌵	Total	Actions
Order 1564782	11/13/2024, 03:28:56	Epula Fieberhausen	Epula.Fieberhausen@helukabel.com	\$ 12,930.11	🔍
123	11/13/2024, 03:25:45	Epula Fieberhausen	Epula.Fieberhausen@helukabel.com	\$ 48.80	🔍

It is also possible to place individual positions or the entire order in the shopping cart once again. This simplifies the reordering of items.

## Profile

Your saved personal information is shown under **Profile**. You may change your password or enter an alternative email address to receive order confirmations here.

### Profile

#### Personal Data

**TITLE**      **FIRST NAME \***      **LAST NAME \***

Ms. ⌵      Epula      Fieberhausen

**EMAIL \***

Epula.Fieberhausen@helukabel.com

\*Required fields

**OK**

#### Change Password

**OLD PASSWORD \***

Old password 👁

**NEW PASSWORD \***

New password 👁

**CONFIRM PASSWORD \***

Confirm password 👁

\*Required fields

**OK**

## Users

Under **Users**, account users can update their email addresses, enable and disable users on their account as well as add new users by clicking the "Add new user" button. Fill in all required fields and click "OK". Newly added users will be sent an email to create their unique password.

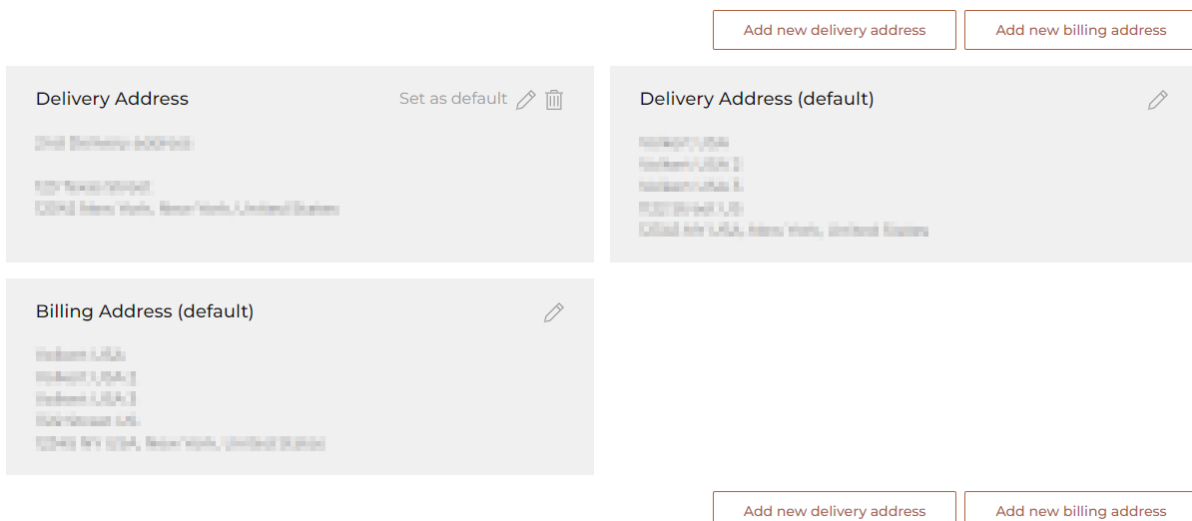


The screenshot shows the 'Users' section of a customer account. On the left is a navigation menu with options: Order History, Profile, Users (selected), Addresses, Shopping Lists, and Shopping Carts. The main area is titled 'Users' and features a '+ Add new user' button. Below the title is a table with columns for Name, Enable, and Actions.

Name	Enable	Actions
John Miller	<input checked="" type="checkbox"/>	 
Paula Frierberthaeuser	<input type="checkbox"/>	

## Addresses

Under **Addresses**, you will see an overview of all delivery and billing addresses that are attached to your customer account number. You are able to manually add, edit, and delete delivery addresses in the "Customer Account" area. Delivery addresses may also be designated as standard addresses.



The screenshot shows the 'Addresses' section of a customer account. At the top, there are two buttons: 'Add new delivery address' and 'Add new billing address'. Below are three address cards. The first card is titled 'Delivery Address' and has a 'Set as default' button with edit and delete icons. The second card is titled 'Delivery Address (default)' and has an edit icon. The third card is titled 'Billing Address (default)' and has an edit icon. Each card displays a sample address.

During the checkout process, you are able to assign individual orders to different delivery addresses and decide whether these should be saved permanently within your customer account or only used once.









## ☰ Shopping Lists


Under **Shopping Lists**, you will receive an overview of existing shopping lists.

### Shopping Lists

NAME\*

+ Create shopping list

	Name	Owner	Created	Access	No. of Items	Actions
<input type="checkbox"/>	Shopping List 2	Frederik Frederik (Helukabel)	09/19/2024	Full access	2 items	   
<input type="checkbox"/>	Shopping List 1	Frederik Frederik (Helukabel)	11/13/2024	Full access	0 items	   







Add selected to 

## Shopping Carts

Under **Shopping Carts**, you will receive an overview of existing shopping carts.

### Shopping Carts

+ Create shopping cart

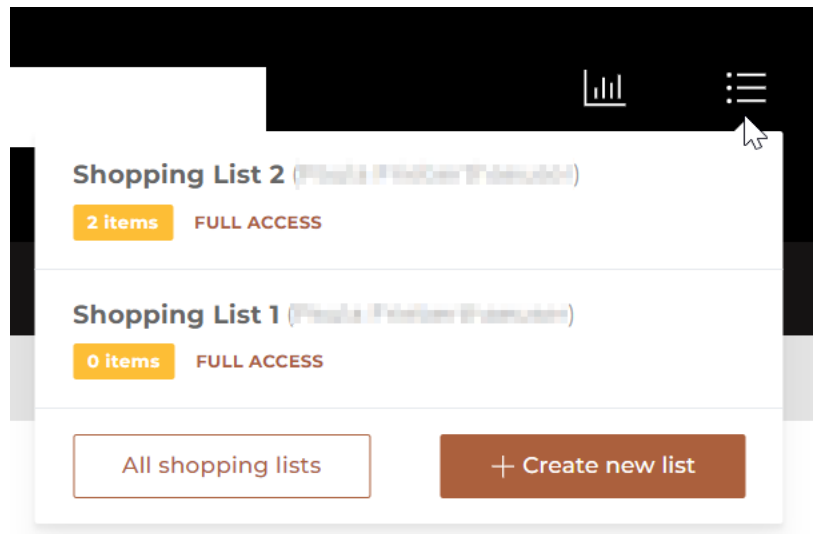
Name	Access	No. of Items	Actions
Helukabel Shopping Cart	Owner Access	0 items	  
Order 19064732	Owner Access	1 item	  



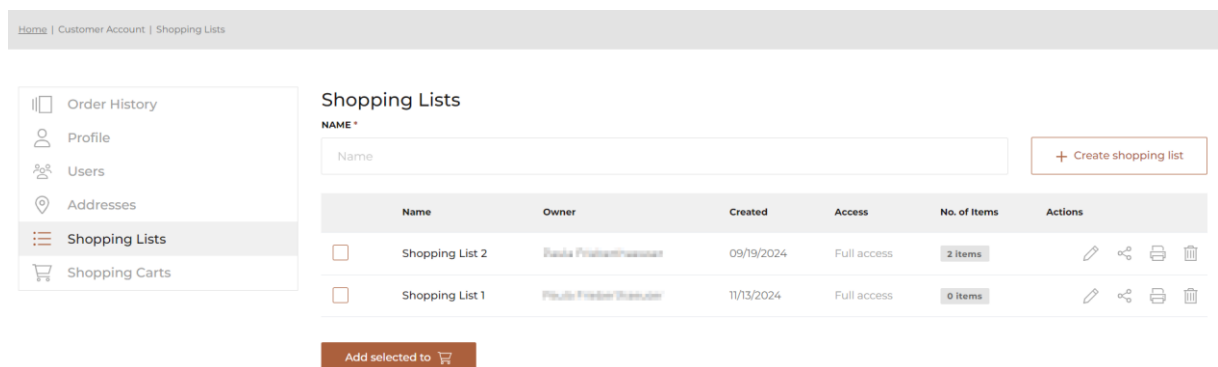
## 4. Multiple Shopping Lists



By clicking on the shopping lists icon in the header, you will receive an overview of your shopping lists.

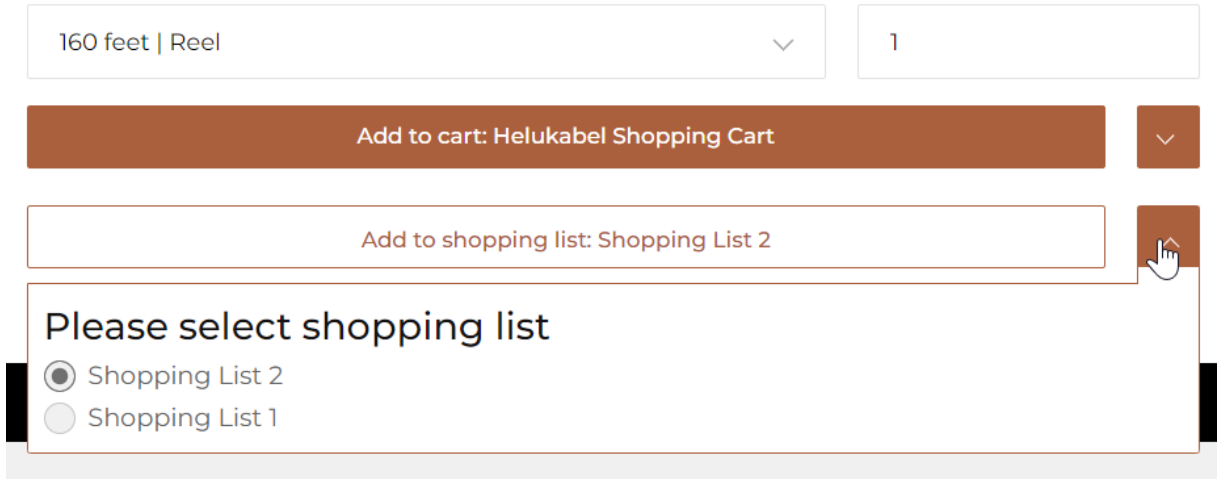


You have the possibility to create different shopping lists and add items to them individually.



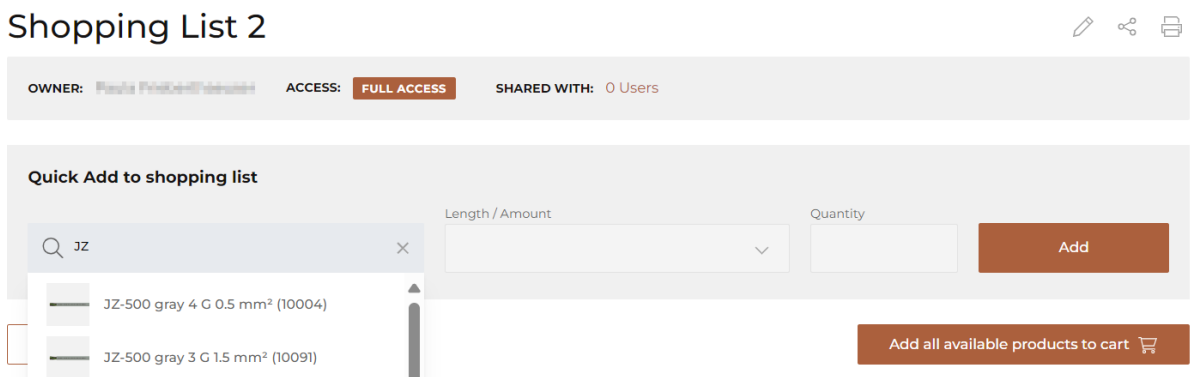
How to add items to shopping lists:

- **Option 1:** Add items individually from their **item details page** by selecting the length/amount, quantity and the desired shopping list.




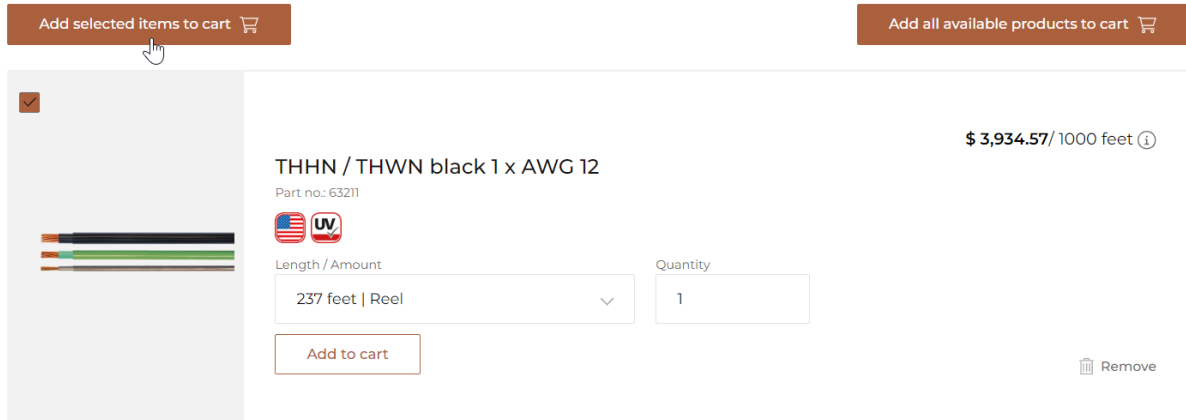
The screenshot shows a dialog box for adding items to a shopping list. At the top, there is a dropdown menu showing '160 feet | Reel' and a quantity input field with the value '1'. Below this are two buttons: 'Add to cart: Helukabel Shopping Cart' and 'Add to shopping list: Shopping List 2'. The 'Add to shopping list' button is highlighted with a red border and a hand cursor. Below the buttons, the text 'Please select shopping list' is displayed, followed by two radio button options: 'Shopping List 2' (which is selected) and 'Shopping List 1'.

- **Option 2:** Add items individually from the **Quick Add** menu within a Shopping List by entering the part number/name, selecting a length/amount and quantity.



The screenshot shows the 'Quick Add to shopping list' interface. At the top, the title 'Shopping List 2' is displayed with edit, share, and print icons. Below the title, the owner is 'Pavel Procházka', the access level is 'FULL ACCESS', and it is shared with '0 Users'. The main section is titled 'Quick Add to shopping list' and contains a search input field with 'JZ' entered. Below the search field is a dropdown menu showing 'Length / Amount' and a 'Quantity' input field. To the right of these fields is an 'Add' button. A list of search results is shown below the search field, including 'JZ-500 gray 4 G 0.5 mm² (10004)' and 'JZ-500 gray 3 G 1.5 mm² (10091)'. At the bottom right, there is a button labeled 'Add all available products to cart' with a shopping cart icon.

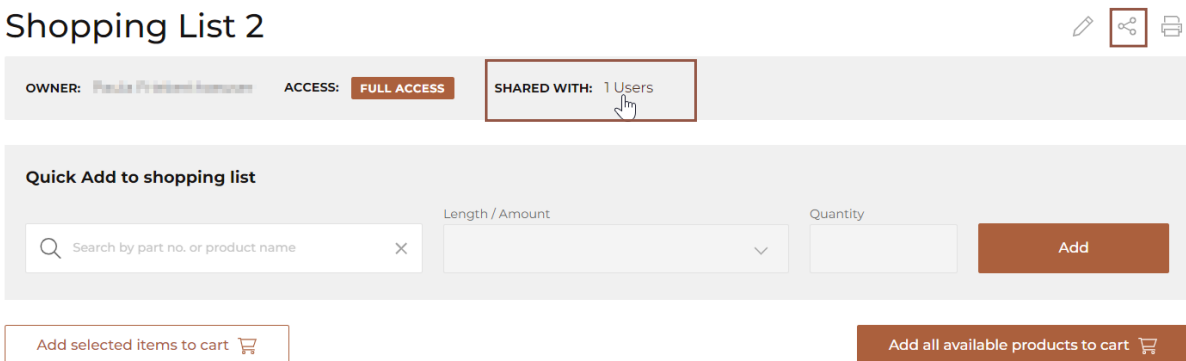
By clicking "Add to ", either all items or only selected items (from the shopping list) will be placed into the shopping cart



### *Info:*

Shopping lists (including the items added to it) will remain until the user deletes individual items or the entire shopping list. Within a shopping list, you have the option to edit your shopping list (ex. changing the quantity, deleting an item or all items).

## Shopping List 2



Shopping lists can be shared with colleagues within a company (account) by clicking on the share symbol.

## 5. Multiple Shopping Carts

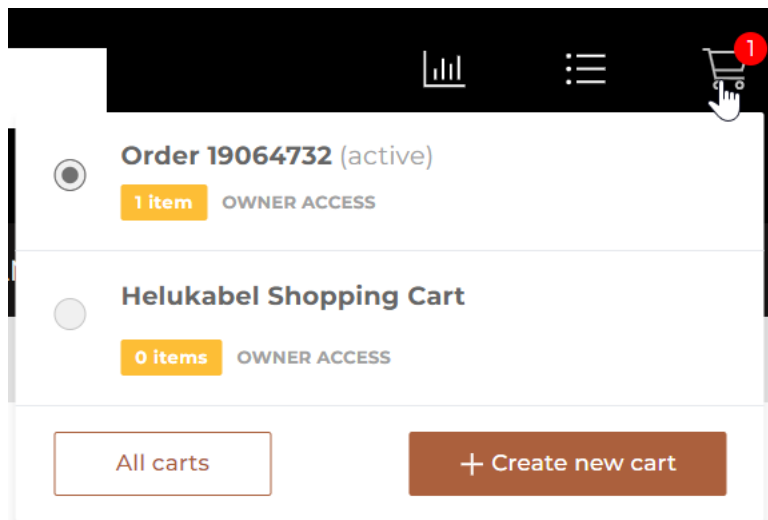


By clicking on the shopping cart icon in the header, you will be directed to the active shopping cart.

To identify which shopping cart is active:

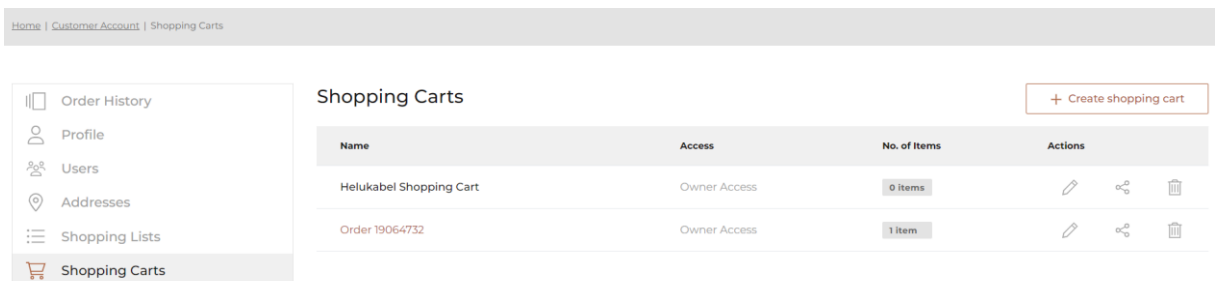
- Hover the mouse over the shopping cart icon in the upper-right area of the page. The active shopping cart is marked with a dot.

(See screenshot: active shopping cart = "Order 19064732 ")



- Under "Shopping Carts" in the customer account menu, the active shopping cart is highlighted.

(See screenshot: active shopping cart = " Order 19064732 ")



### ***Info:***

Switch between shopping carts by clicking on them.

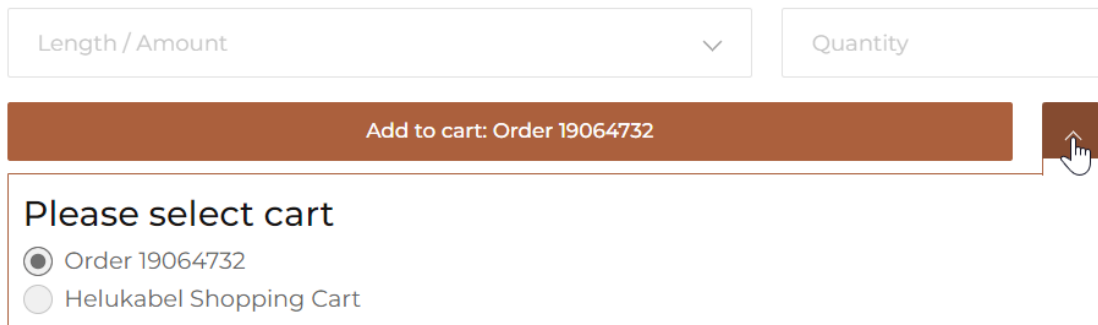
It is possible to create multiple shopping carts in the HELUKABEL Online Shop. This can help by allowing project-specific orders to be submitted, which can be delivered to different addresses or to keep all items for one project in the same order and on one invoice.

***Info:***

The shopping carts are saved to your customer account and remain available between logins until the items are ordered or deleted.

How to add an item to a shopping cart:

- **Option 1:** Add items individually from their **item details page** by selecting the length/amount, quantity and the desired shopping cart on the respective item detail page.




Length / Amount ▼      Quantity

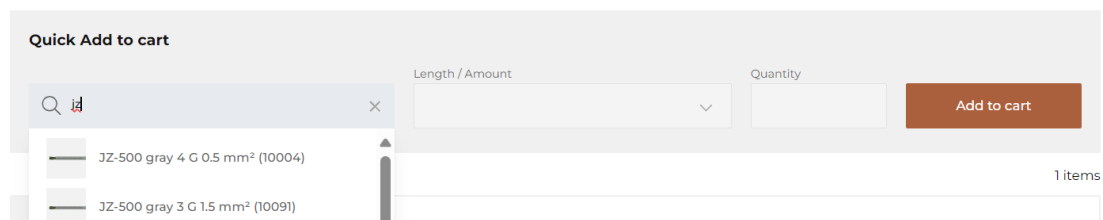
Add to cart: Order 19064732

Please select cart

- Order 19064732
- Helukabel Shopping Cart

- **Option 2:** Add items individually from the **Quick Add** menu within a shopping cart by entering the part number/name and selecting a length/amount and quantity.

Order 19064732 



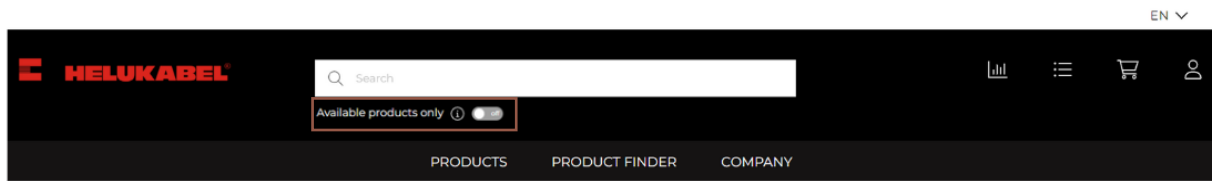
Quick Add to cart

Search  ×      Length / Amount ▼      Quantity     

- JZ-500 gray 4 G 0.5 mm<sup>2</sup> (10004)
- JZ-500 gray 3 G 1.5 mm<sup>2</sup> (10091)

1 items

## 6. All Products / Available Products Only



The on/off toggle "Available products only" allows you to:

- search through our **entire product portfolio**, if off
- only be shown **available products**, if on.



### *Info:*

Only orders for available items may be placed.

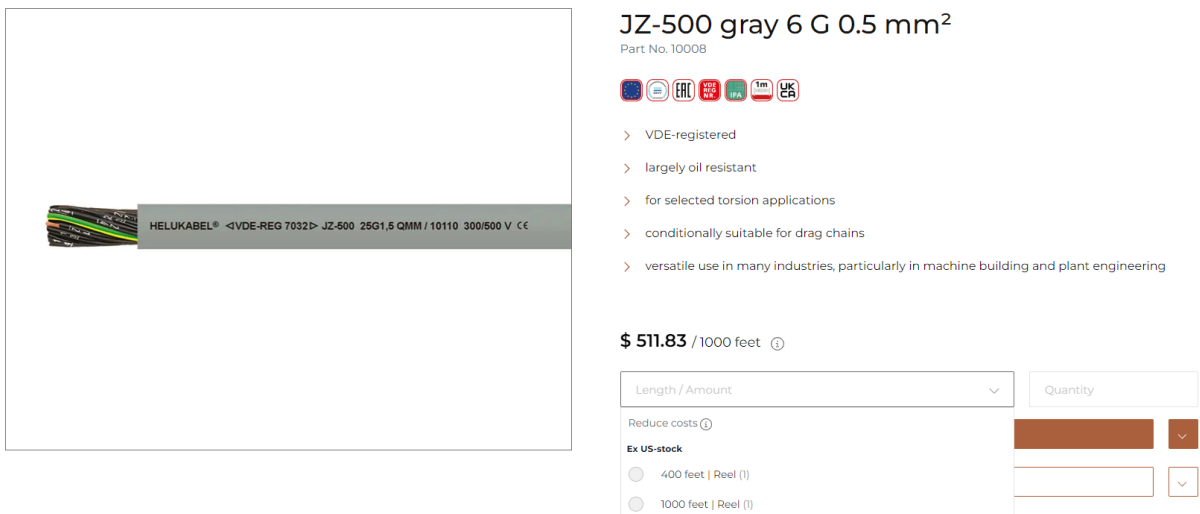
Unavailable items (see below) can be requested by contacting your personal HELUKABEL representative. You will receive an individual offer including a delivery window.

	<p><b>JZ-500</b> gray 25 G 1 mm<sup>2</sup>          Part No. 10078           PVC control and connection cable, 300/500 V, number coded, unshielded</p>	<p>\$ 3,139.41 / 1000 feet </p>
		<p><a href="#">View</a> <a href="#">Not available</a></p>


## 7. Item Selection

On the item details page, you can choose individual lengths or stock lengths.

- For lengths that we have **in stock**, there are **no cutting fees**. The type of packaging (*ex. barrel, ring, box, reel, etc.*) of the length in stock/amounts will be shown. (The amount in stock is shown in parentheses)
- A **cutting fee** is charged for **individual cuts**. These can be found for every item in the shopping cart



**JZ-500 gray 6 G 0.5 mm<sup>2</sup>**  
Part No. 10008



- > VDE-registered
- > largely oil resistant
- > for selected torsion applications
- > conditionally suitable for drag chains
- > versatile use in many industries, particularly in machine building and plant engineering

**\$ 511.83 /1000 feet** ⓘ

Length / Amount  Quantity

Reduce costs ⓘ

**Ex US-stock**

400 feet | Reel (1)
  1000 feet | Reel (1)


In the field "*Length / Amount*", you can enter the desired quantity of the required length (or amount of items) and in the field "*Quantity*" the quantity. Following this, the selected item can be added to the desired shopping cart or shopping list with the selected quantities.

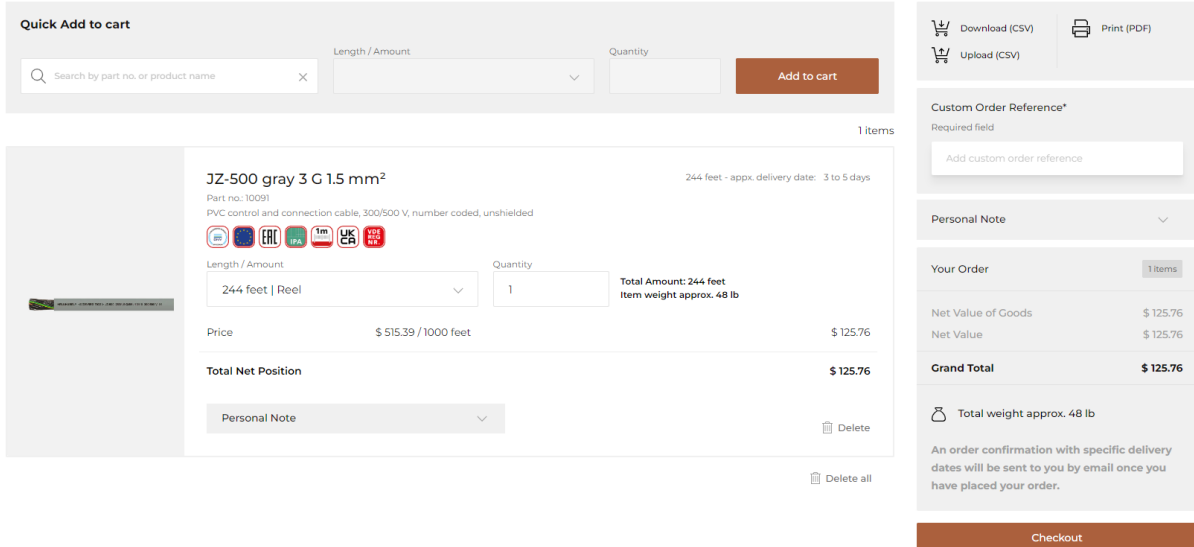
In this example, the customer is requesting 1 cut length of 22 feet.

## 8. Shopping Cart / Checkout

In the shopping cart, you will see information on:

- Delivery dates
- Net value of goods
- Cutting service costs for individual cable cuts
- Shipping costs

Order 19064732 



It is possible to add individual positions to a shopping cart via the quick order area at the top of the cart ("Quick Add to cart"). You can edit and delete individual positions or even delete all positions in the shopping cart.

A CSV download and a CSV upload (using the appropriate template) is possible within the shopping cart. The shopping cart can also be printed as a PDF.

Under "*Custom Order Reference*", an individual reference (e.g. PO Number) to your order must be entered.

Under "*Personal Note*", you may add notes on both an order level as well as on a position level. These are visible on the following documents (ex: order confirmation, invoice).

### Info:

The customer notes are meant exclusively for your records and do not have an influence on the order.



You can submit your order by clicking "*Checkout*".

After a successful order, you will receive an email with the order confirmation and conditions details.

## 9. Support & Feedback

- Do you have any questions regarding the HELUKABEL Online Shop?
- Do you need help regarding the HELUKABEL Online Shop?
- Do you have feedback, concerns, or requests regarding the HELUKABEL Online Shop?

Send us your requests by email [sales@helukabel.com](mailto:sales@helukabel.com)